**November 2013**

<table>
<thead>
<tr>
<th>Total Incoming Calls</th>
<th>6,798</th>
</tr>
</thead>
<tbody>
<tr>
<td>Human Exposures</td>
<td>5,671</td>
</tr>
<tr>
<td>Animal Exposures</td>
<td>0</td>
</tr>
<tr>
<td>Information Calls</td>
<td>1,126</td>
</tr>
<tr>
<td>Poisonings Managed</td>
<td>89%</td>
</tr>
</tbody>
</table>

**Top 10 substances involved in all pediatric exposures (Ages <=5)**

- Cosmetics/Personal Care Products
- Cleaning Substances (Household)
- Analgesics
- Foreign Bodies/Toys/Miscellaneous
- Topical Preparations
- Antihistamines
- Vitamins
- Cold and Cough Preparations
- Pesticides
- Antimicrobials

**Exposure by Age Group**

- Birth - 5 Years: 47%
- 6 - 12 Years: 7%
- 13 - 19 Years: 7%
- 20 - 29 Years: 8%
- 30 - 49 Years: 10%
- 50+ Years: 10%
- Unknown: 11%

**Top 10 substances involved in all human exposures**

- Analgesics
- Cleaning Substances (Household)
- Cosmetics/Personal Care Products
- Sedative/Hypnotics/Antipsychotics
- Antihistamines
- Cardiovascular Drugs
- Foreign Bodies/Toys/Miscellaneous
- Antidepressants
- Cold and Cough Preparations
- Bites and Envenomations

**Exposures by Call Origin**

- Non Health Care Facility: 72%
- Health Care Facility: 15%
- Other Health Care Facility: 5%
- Unknown: 3%