SEPTEMBER 2011

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TOTAL INCOMING CALLS</strong></td>
<td>7,828</td>
</tr>
<tr>
<td><strong>HUMAN EXPOSURES</strong></td>
<td>6,216</td>
</tr>
<tr>
<td><strong>ANIMAL EXPOSURES</strong></td>
<td>5</td>
</tr>
<tr>
<td><strong>INFORMATION CALLS</strong></td>
<td>1,607</td>
</tr>
<tr>
<td><strong>POISONINGS MANAGED AT HOME/ON-SITE</strong></td>
<td>87%</td>
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</tbody>
</table>

**TOP 10 SUBSTANCES INVOLVED IN ALL HUMAN EXPOSURES**
- Analgesics (pain relievers)
- Cosmetics/Personal Care Products
- Household Cleaning Substances
- Antihistamines
- Topical Preparations
- Bites and Envenomations
- Sedatives/ Hypnotics/Antipsychotics
- Antidepressants
- Cardiovascular Drugs
- Topical Preparations

**TOP 10 SUBSTANCES INVOLVED IN ALL PEDiatric EXPOSURES (AGES <=5)**
- Cosmetics/Personal Care Products
- Analgesics (pain relievers)
- Household Cleaning Substances
- Antihistamines
- Topical Preparations
- Foreign Body/ Toys/Miscellaneous
- Plants
- Pesticides
- Vitamins
- Cold and Cough Preparations

**Exposures by Age Group**
- Birth - 5 Years: 48%
- 6 - 12 Years: 6%
- 13 - 19 Years: 7%
- 20 - 29 Years: 9%
- 30 - 49 Years: 14%
- 50+ Years: 12%
- Unknown: 4%

**Exposures by Call Origin**
- Non Health Care Facility: 75%
- Health Care Facility: 21%
- Other: 3%
- Unknown: 1%