Total Incoming Calls: 9,166

Human Exposures: 6,854

Animal Exposures: 488

Information Calls: 1,824

Poisonings Managed at Home/On-Site: 85%

Top 10 Substances Involved in All Human Exposures:
- Analgesics (pain relievers)
- Cosmetics/Personal Care Products
- Household Cleaning Substances
- Bites and Envenomations
- Sedatives/ Hypnotics/Antipsychotics
- Pesticides
- Foreign Body/ Toys/Miscellaneous
- Antihistamines
- Cardiovascular Drugs
- Antidepressants

Top 10 Substances Involved in All Pediatric Exposures (Ages <=5):
- Topical Preparations
- Antihistamines
- Pesticides
- Vitamins
- Cough and Cold Preparations
- Plants

Exposures by Age Group:
- Birth - 5 Years: 48%
- 50+ Years: 12%
- 30-49 Years: 14%
- 20 - 29 Years: 9%
- 13 - 19 Years: 7%
- 6 - 12 Years: 7%
- Unknown: 5%

Exposures by Call Origin:
- Non-Healthcare Facility: 77%
- Other Healthcare Facility: 19%
- HealthCare Facility: 4%
- Unknown: 0%