**NOVEMBER 2011**

<table>
<thead>
<tr>
<th>TOTAL INCOMING CALLS</th>
<th>7,412</th>
</tr>
</thead>
<tbody>
<tr>
<td>HUMAN EXPOSURES</td>
<td>5,911</td>
</tr>
<tr>
<td>ANIMAL EXPOSURES</td>
<td>0</td>
</tr>
<tr>
<td>INFORMATION CALLS</td>
<td>1,501</td>
</tr>
<tr>
<td>POISONINGS MANAGED AT HOME/ON-SITE</td>
<td>88%</td>
</tr>
</tbody>
</table>

**T OP 10 SUBSTANCES INVOLVED IN ALL HUMAN EXPOSURES**

- Analgesics (pain relievers)
- Cosmetics/Personal Care Products
- Household Cleaning Substances
- Foreign Body/Toys/Miscellaneous
- Antihistamines
- Cold and Cough Preparations
- Vitamins
- Antimicrobials
- Gastrointestinal Preparations

**T OP 10 SUBSTANCES INVOLVED IN ALL PEDIATRIC EXPOSURES (AGES ≤5)**

- Cosmetics/Personal Care Products
- Analgesics (pain relievers)
- Household Cleaning Substances
- Foreign Body/Toys/Miscellaneous
- Topical Preparations
- Antihistamines
- Cold and Cough Preparations
- Vitamins
- Antimicrobials
- Gastrointestinal Preparations

**Exposures by Age Group**

- Birth - 5 Years: 50%
- 6 - 12 Years: 7%
- 13 - 19 Years: 9%
- 20 - 29 Years: 13%
- 30 - 49 Years: 10%
- 50+ Years: 4%
- Unknown: 4%

**Exposures by Call Origin**

- Non Health Care Facility: 74%
- Health Care Facility: 21%
- Other Health Care Facility: 4%
- Unknown: 1%