**NOVEMBER 2010**

**TOTAL INCOMING CALLS** | 8,509
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**HUMAN EXPOSURES** | 6,422
**ANIMAL EXPOSURES** | 494
**INFORMATION CALLS** | 1,593
**POISONINGS MANAGED AT HOME/ON-SITE** | 86%

**TOP 10 SUBSTANCES INVOLVED IN ALL HUMAN EXPOSURES**

- Cosmetics/Personal Care Products
- Analgesics (pain relievers)
- Household Cleaning Substances
- Topical Preparations
- Foreign Body/Toys/Miscellaneous
- Cough and Cold Preparations
- Antihistamines
- Vitamins
- Plants
- Antimicrobials

**TOP 10 SUBSTANCES INVOLVED IN ALL PEDIATRIC EXPOSURES (AGES <=5)**

- Analgesics (pain relievers)
- Cosmetics/Personal Care Products
- Household Cleaning Substances
- Sedatives/Hypnotics/Antipsychotics
- Cough and Cold Preparations
- Antihistamines
- Topical Preparations
- Foreign Body/Toys/Miscellaneous
- Bites and Envenomations
- Cardiovascular Drugs

**Exposures by Age Group**

- Birth - 5 Years: 32%
- 6 - 12 Years: 7%
- 13 - 19 Years: 7%
- 20 - 29 Years: 8%
- 30 - 49 Years: 12%
- 50+ Years: 10%
- Unknown: 4%

**Exposures by Call Origin**

- Other Health Care Facility: 18%
- Health Care Facility: 4%
- Non Health Care Facility: 78%
- Unknown: 0%