### May 2011

<table>
<thead>
<tr>
<th>Monthly Call Summary</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TOTAL INCOMING CALLS</strong></td>
<td>9,360</td>
</tr>
<tr>
<td><strong>HUMAN EXPOSURES</strong></td>
<td>7,113</td>
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<tr>
<td><strong>ANIMAL EXPOSURES</strong></td>
<td>484</td>
</tr>
<tr>
<td><strong>INFORMATION CALLS</strong></td>
<td>1,763</td>
</tr>
<tr>
<td><strong>POISONINGS MANAGED AT HOME/ON-SITE</strong></td>
<td>82%</td>
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</tbody>
</table>

#### Top 10 Substances Involved in All Human Exposures

- Cosmetics/Personal Care Products
- Analgesics (pain relievers)
- Household Cleaning Substances
- Foreign Body/Toys/Miscellaneous
- Topical Preparations
- Pesticides
- Antihistamines
- Antimicrobials
- Vitamins
- Plants

#### Top 10 Substances Involved in All Pediatric Exposures (Ages <=5)

- Analgesics (pain relievers)
- Cosmetics/Personal Care Products
- Bites and Envenomations
- Household Cleaning Substances
- Sedatives/Hypnotics/Antipsychotics
- Pesticides
- Cardiovascular Drugs
- Antidepressants
- Antihistamines
- Foreign Body/Toys/Miscellaneous

#### Exposures by Age Group

- Birth – 5 Years: 46%
- 6 - 12 Years: 7%
- 13 - 19 Years: 7%
- 20 - 29 Years: 14%
- 30 - 49 Years: 12%
- 50+ Years: 5%
- Unknown: 5%

#### Exposures by Call Origin

- Non Health Care Facility: 76%
- Health Care Facility: 19%
- Other Health Care Facility: 4%
- Health Care Facility: 19%
- Other Health Care Facility: 4%
- Health Care Facility: 19%
- Non Health Care Facility: 76%
- Unknown: 1%
- Other Health Care Facility: 4%
- Health Care Facility: 19%
- Non Health Care Facility: 76%
- Unknown: 1%
- Other Health Care Facility: 4%
- Health Care Facility: 19%
- Non Health Care Facility: 76%