JANUARY 2011

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>TOTAL INCOMING CALLS</td>
<td>8,358</td>
</tr>
<tr>
<td>HUMAN EXPOSURES</td>
<td>6,206</td>
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<tr>
<td>ANIMAL EXPOSURES</td>
<td>481</td>
</tr>
<tr>
<td>INFORMATION CALLS</td>
<td>1,671</td>
</tr>
<tr>
<td>POISONINGS MANAGED AT HOME/ON-SITE</td>
<td>85%</td>
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</tbody>
</table>

**Top 10 Substances Involved in All Human Exposures**
- Analgesics (pain relievers)
- Cosmetics/Personal Care Products
- Household Cleaning Substances
- Topical Preparations
- Foreign Body/Toys/Miscellaneous
- Vitamins
- Cold and Cough Preparations
- Antihistamines
- Antimicrobials
- Gastrointestinal Preparations

**Exposures by Age Group**
- Birth - 5 Years: 51%
- 6 - 12 Years: 6%
- 13 - 19 Years: 7%
- 20 - 29 Years: 9%
- 30 - 49 Years: 12%
- 50+ Years: 11%
- Unknown: 4%

**Exposures by Call Origin**
- Non-Health Care Facility: 77%
- Health Care Facility: 18%
- Other: 4%
- Unknown: 1%