MONTHLY CALL SUMMARY

February 2011

<table>
<thead>
<tr>
<th>Total Incoming Calls</th>
<th>7,691</th>
</tr>
</thead>
<tbody>
<tr>
<td>Human Exposures</td>
<td>5,782</td>
</tr>
<tr>
<td>Animal Exposures</td>
<td>378</td>
</tr>
<tr>
<td>Information Calls</td>
<td>1,531</td>
</tr>
</tbody>
</table>

Poisonings Managed at Home/On-Site: 85%

Top 10 Substances Involved in All Pediatric Exposures (Ages <= 5):
- Cosmetics/Personal Care Products
- Analgesics (pain relievers)
- Household Cleaning Substances
- Foreign Body/Toys/Miscellaneous
- Topical Preparations
- Cold and Cough Preparations
- Antihistamines
- Vitamins
- Antimicrobials
- Gastrointestinal Preparations

Top 10 Substances Involved in All Human Exposures:
- Analgesics (pain relievers)
- Cosmetics/Personal Care Products
- Household Cleaning Substances
- Sedatives/Hypnotics/Antipsychotics
- Foreign Body/Toys/Miscellaneous
- Cold and Cough Preparations
- Cardiovascular Drugs
- Antihistamines
- Antidepressants
- Antimicrobials

Exposures by Age Group:
- Birth - 5 Years: 50%
- 6 - 12 Years: 7%
- 13 - 19 Years: 7%
- 20 - 29 Years: 8%
- 30 - 49 Years: 12%
- 50+ Years: 11%
- Unknown: 5%

Exposures by Call Origin:
- Non Health Care Facility: 18%
- Health Care Facility: 18%
- Other Health Care Facility: 5%
- Unknown: 0%
- Non Health Care Facility: 77%