MONTHLY CALL SUMMARY

FEBRUARY 2010

<table>
<thead>
<tr>
<th>Total Incoming Calls</th>
<th>8,070</th>
</tr>
</thead>
<tbody>
<tr>
<td>Human Exposures</td>
<td>5,924</td>
</tr>
<tr>
<td>Animal Exposures</td>
<td>457</td>
</tr>
<tr>
<td>Information Calls</td>
<td>1,689</td>
</tr>
<tr>
<td>Poisonings Managed At Home/On-Site</td>
<td>85%</td>
</tr>
</tbody>
</table>

Top 10 Substances Involved In All Pediatric Exposures (Ages <=5)
- Cosmetics/Personal Care Products
- Analgesics (pain relievers)
- Household Cleaning Substances
- Topical Preparations
- Foreign Body/Toys/Miscellaneous
- Cold and Cough Preparations
- Vitamins
- Antihistamines
- Antimicrobials
- Gastrointestinal Preparations

Top 10 Substances Involved In All Human Exposures
- Analgesics (pain relievers)
- Cosmetics/Personal Care Products
- Household Cleaning Substances
- Sedatives/Hypnotics/Antipsychotics
- Cold and Cough Preparations
- Antihistamines
- Topical Preparations
- Foreign Body/Toys/Miscellaneous
- Cardiovascular Drugs
- Antidepressants

Exposures by Age Group
- Birth - 5 Years: 51%
- 6 - 12 Years: 6%
- 13 - 19 Years: 8%
- 20 - 29 Years: 12%
- 30 - 49 Years: 13%
- 50+ Years: 4%
- Unknown: 4%

Exposure by Call Origin
- Non-Health Care Facility: 77%
- Health Care Facility: 18%
- Other Health Care Facility: 4%
- Unknown: 1%