**MONTHLY CALL SUMMARY**

**DECEMBER 2010**

<table>
<thead>
<tr>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>TOTAL INCOMING CALLS</td>
<td>8,201</td>
</tr>
<tr>
<td>HUMAN EXPOSURES</td>
<td>6,080</td>
</tr>
<tr>
<td>ANIMAL EXPOSURES</td>
<td>531</td>
</tr>
<tr>
<td>INFORMATION CALLS</td>
<td>1,590</td>
</tr>
<tr>
<td>POISONINGS MANAGED AT HOME/ON-SITE</td>
<td>86%</td>
</tr>
</tbody>
</table>

**Top 10 Substances Involved in All Pediatric Exposures (Ages <=5)**

- Cosmetics/Personal Care Products
- Analgesics (pain relievers)
- Household Cleaning Substances
- Foreign Body/Toys/Miscellaneous
- Topical Preparations
- Cough and Cold Preparations
- Antihistamines
- Vitamins
- Antimicrobials
- Gastrointestinal Preparations

**Top 10 Substances Involved in All Human Exposures**

- Analgesics (pain relievers)
- Cosmetics/Personal Care Products
- Household Cleaning Substances
- Sedatives/Hypnotics/Antipsychotics
- Cough and Cold Preparations
- Foreign Body/Toys/Miscellaneous
- Antihistamines
- Cardiovascular Drugs
- Antidepressants
- Topical Preparations

**Exposures by Age Group**

- Birth - 5 Years: 52%
- 6 - 12 Years: 6%
- 13 - 19 Years: 6%
- 20 - 29 Years: 12%
- 30-49 Years: 11%
- 50+ Years: 9%

**Exposures by Call Origins**

- Non Health Care Facility: 77%
- Health Care Facility: 18%
- Other Health Care Facility: 4%
- Unknown: 1%